



The Warm Home Discount Scheme for winter 2020 to 2021 will open on 12 October 2020.

<https://www.gov.uk/the-warm-home-discount-scheme>

The money is not paid to you - it's a one-off discount on your electricity bill, between September and March. You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

Eligibility

There are 2 ways to qualify for the Warm Home Discount Scheme:

- **you get the Guarantee element of Pension Credit - known as the 'core group'**
- **you're on a low income and meet your energy supplier's criteria for the scheme - known as the 'broader group'**

How you apply for the Warm Home Discount Scheme depends on how you qualify for the discount.

If you get the Guarantee Credit element of Pension Credit

You qualify for the discount if on 5 July 2020 **all of** the following apply:

- your energy supplier is part of the scheme
- your name (or your partner's) is on the bill
- you are getting the Guarantee Credit element of Pension Credit (even if you get Savings Credit as well)

This is known as being in the 'core group'.

If you're on a low income

Check with your supplier as early as possible. The number of discounts suppliers can give are limited.

You may be able to apply directly to your electricity supplier for help if you do not get the Guarantee Credit element of Pension Credit but you need to make sure:

- your energy supplier is part of the scheme
- you're on a low income
- you get certain means-tested benefits
- you stay with your supplier until it's paid.

This is known as being in the 'broader group'.

Pre-pay or pay-as-you-go meters

You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

How to apply - You'll receive a letter between October and December 2020 telling you how to get the discount if you qualify. **Your letter will say if you need to call a helpline by 26 February 2021 to confirm your details. Your electricity supplier will apply the discount to your bill by 31 March 2021.**

If you **do not** get the letter and you think you're eligible for the 'core group' please contact your energy supplier or call Money Matters on 07585 968466
email: money matters@impacthousing.org.uk