



SOUTH LAKES FOYER

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Yard 95a
Strickland Gate
Kendal
LA9 4RA

01539 741002



OUR TEAM

The South Lakes Foyer team is made up from a variety of roles which allow us to offer our diverse services.

South Lakes Young People's Service Manager *Faith-Joanne Thorpe*

SUPPORTED HOUSING TEAM

Young People Support Workers *Angela Speak*
Louise Lowther
Chris Booker

Night Support Workers *Simon Anstey*
Karen Glover

RESOURCE CENTRE TEAM

Facilities Co-ordinators *Suzanne Hall*
Louise Panou
Amy Pearman

1st STOP CAFÉ *Sharon Clegg*

Impact Housing and YWCA Kendal Ltd have invested more than £2.5million in the South Lakes Foyer, a community hub for South Lakes and the second Foyer in Cumbria.

A wide range of agencies and organisations – including South Lakeland District Council, Cumbria County Council, housing and advisory services – have been involved in this development, with support from local young people.

The South Lakes Foyer has a clear focus on meeting local needs through exciting, dynamic and vibrant services for young people and the wider community.



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OUR SERVICES: Accommodation for Young People

South Lakes Foyer is a joint partnership between Impact Housing Association and Kendal YWCA. It adopts an holistic approach and is committed to effective working with other agencies to enhance the service each resident receives.

South Lakes Foyer provides 14 self-contained flats for 16 to 25-year-old, single young people with a maximum tenancy of two years. The flats each have their own lounge, kitchen, bedroom and shower room, and each is furnished with a fridge, cooker, bedroom and lounge furniture.

The South Lakes Foyer team consists of a Young People's Service Manager, three Support Workers, three Facilities Co-ordinators, two Night Support Worker and 2 Night Concierge. There is also an extended team to ensure that we are able to provide the support that our residents require. Each resident has a named worker who works with them on their individual support plan and helps them to make informed choices on issues important to them, to ensure that they can enhance their life chances and opportunities.

In the evening, there is a Young Persons Night Support Worker available to help residents with issues and to ensure their safety.

Our referrals come from individuals, other agencies, schools or colleges. The criteria required for access to accommodation are:

- Age 16-25
- Support, housing and training needs
- To be engaged in work, education or training.
- Have a connection to the South Lakes area

Support is provided on a range of social and living skills and includes the following specific areas:

- Advice on benefits and financial management
- Information on education, training and job opportunities/prospects
- Health issues
- Accessing local facilities.



OUR SERVICES: Resource Centre

Located close to Kendal train and bus stations, South Lakes Foyer Resource Centre offers a range of facilities for hire and rental:

- Large conference hall
- Meeting room
- 4 offices for long-term rental
- Café with internet access available.

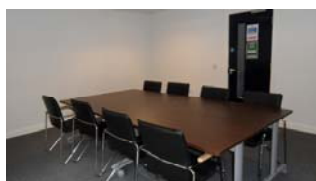
The conference hall and meeting room have been designed with flexibility in mind, with each able to provide a layout specific to your requirements. Please note that we offer a 30% discount on the rates shown below for charities/community groups and hourly rates are only available after 5pm.

	Theatre	Classroom	Cabaret – Single table	Cabaret – Double tables	Boardroom	U Shape	Circle of Chairs
Conference Room Full day: £120 Half day: £80 Hourly: £15	70	20	20	20	20	20	40
Meeting Room Full day: £50 Half day: £30	15	8	n/a	n/a	12	n/a	10

	Light Controls	Natural Daylight	Induction Loop	Wi-Fi	Flipchart	Data Projector	Internet Access	Accessible
Conference Room	Y	Y	Y	Y	Y	Y	Y	Y
Meeting Room	Y	Y		Y	Y		Y	Y



If you require catering for your event we are also able to organise something to suit all dietary requirements. Prices start from £5.50 per person for a sandwich lunch. In addition, we offer tea, coffee and home-made biscuits for £1.55 per person.



We also have four offices to let on a long-term basis. Each office is furnished, fully accessible and offers telephone and broadband facilities. Offices are available to rent for £45 per week plus a variable service charge.



1st Stop Café, located within the Resource Centre, offers a range of refreshments and catering. Laptops are available to access the internet.

**To make a booking, or if you have any queries,
please do not hesitate to contact us on
01539 741002**





SOUTH LAKES Foyer

1st STOP CAFÉ

1st Stop Café is operated by Sharon Clegg and serves a variety of freshly prepared cakes, sandwiches and drinks. Anyone can pop in for a brew and surf the internet or simply sit back and chat. With friendly staff, excellent service, and perfect location you will be returning time and time again.



Sharon uses local suppliers and local ingredients where possible, to produce quality food at respectable prices. Everything is prepared in the cafe – including the selection of homemade cakes



Everyone is welcome, with menus in large print and Braille, as well as a portable hearing loop and wheelchair access. For those with little ones a special pre-school and toddler menu is available, as well as an activity box, so you can relax with a sandwich confident that your children are also welcome.

Please call in between 9am and 4pm Monday to Saturday!

SPECIAL EVENTS

Our residents attend events, including outdoor pursuit activities, and also organise their own groups on site. For example, we have an art group which meets in one of the conference rooms. This is led by one of our tenants and allows people to paint, draw, even trace, and create a masterpiece with someone available to offer advice.

We organise community events to give local people the opportunity to sample our service and facilities. Past events have included afternoon tea, sequence dancing, baby & toddler events and dance shows.

We are continually organising community events and welcome anyone to come and join us.

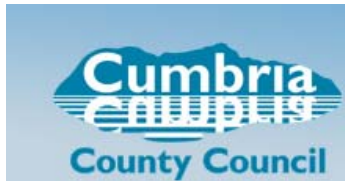




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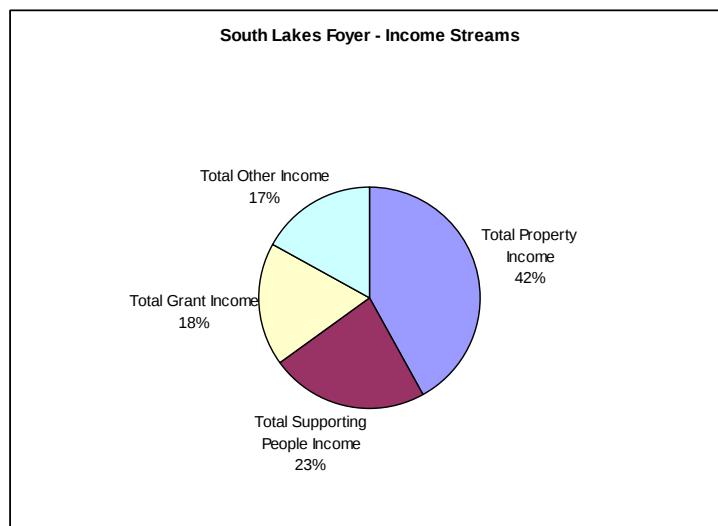
STEERING GROUP

We work with a number of partners to ensure that we are offering a service which meets the needs of young people. It is envisaged that the Steering Group will work to continually develop the opportunities available for young people and enhance the service provision of South Lakes Foyer. Our partners include:



OUR FINANCES:

South Lakes Foyer is funded in a variety of ways. A summary of the funding streams are highlighted in the chart below:

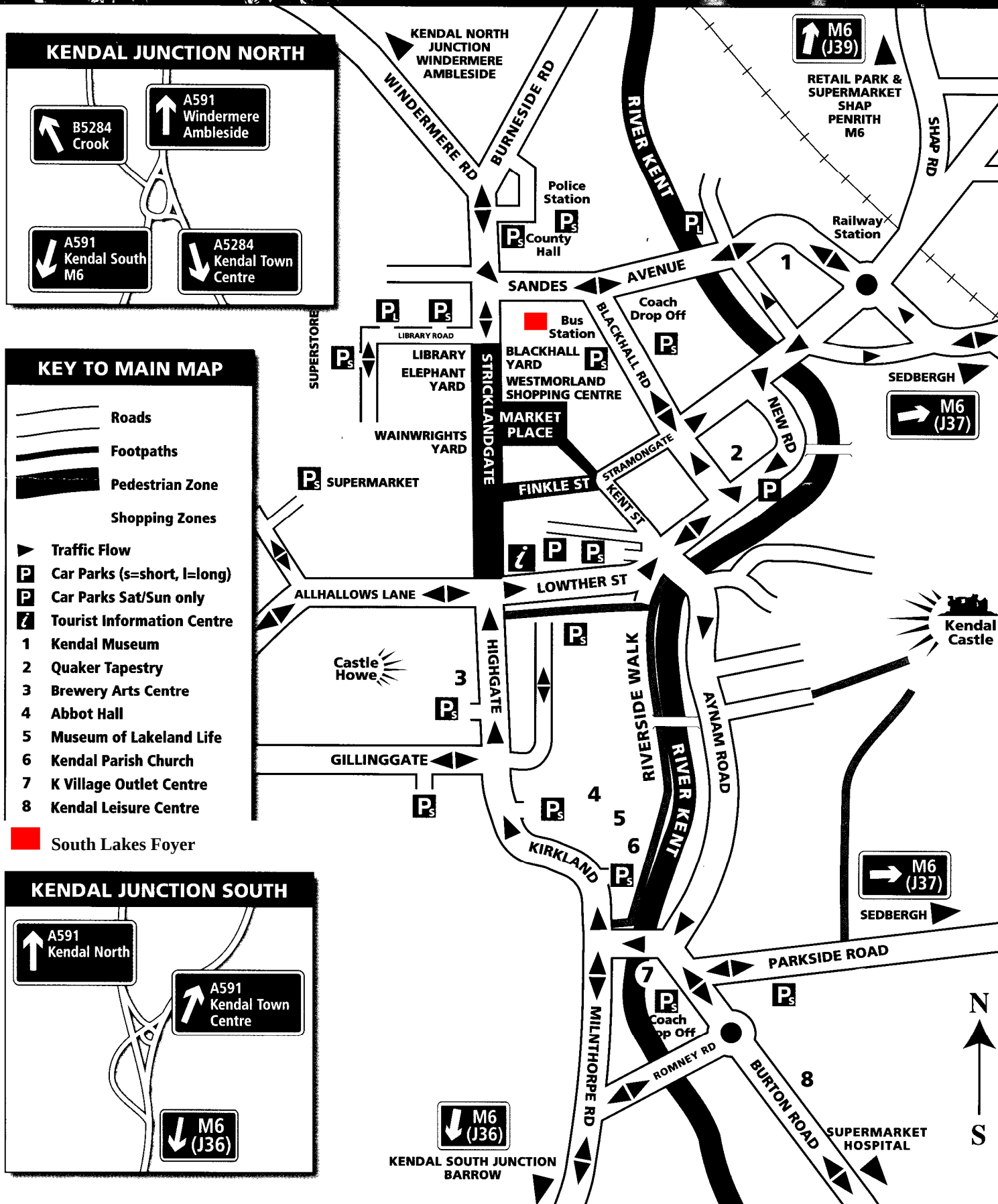


Each income stream is essential to ensure the sustainability of South Lakes Foyer and to ensure that we are able to offer facilities and services that young people and the community need, want and can access. We work closely with our partners to ensure that we achieve this.



SOUTH LAKES FOYER

LOCATION





SOUTH LAKES FOYER