

# Scheme Walkabouts 2020



**Morwenna Diprose**  
Neighbourhood Officer

*"As your Neighbourhood Officer, I will be your point of contact with Impact in relation to your tenancy and neighbourhood. See overleaf for colour key showing visits to your scheme"*

You can contact Morwenna by calling customer services on:  
Phone Number: 03448736290 Text: 07946336336  
Email: [enquiry@impacthousing.org.uk](mailto:enquiry@impacthousing.org.uk)

JANUARY						
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FEBRUARY						
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JUNE						
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SEPTEMBER						
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OCTOBER						
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NOVEMBER						
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DECEMBER						
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# When are my visits?

Kirkland View 1pm – 2pm  
Yard 110 Old fire station/Bonner Court 2pm – 3.30pm

Hinde Street 3pm – 4pm  
Fife Street/Mariners way 2pm 5th may only

Lady Holme Walk 2pm – 3pm  
Millbeck Close 21st Jan & 21st July 3pm – 4pm

Boon Town 2pm – 3pm  
Windermere Road 3pm – 4pm

Low Cragg/High Cragg/Whinfell Close 10am – 11am  
Boardgate Orchard 3pm  
Waterhead Close 4pm

Gowan Lea 10am – 11am



Your opinions count

## IFS

Do you need good, affordable furniture and household goods, a reliable removal service or the opportunity to volunteer? Impact has Furniture stores throughout Cumbria. To get more details call Impact on 03448736290 or look on our website or FACEBOOK page.

## Recommend a Friend & receive £50

If you know a friend or family member who is looking to rent a home then recommend them for one of Impact's vacant properties. If your friend moves into one of our vacant homes you will receive £50.

## Money Matters

Remember our Money Matters is here to help. We can help you with budgeting, identifying and assisting with claims for benefits including universal credits which you may be entitled to but are not currently receiving, help you to set up a basic bank and also help you with debt issues.

Please contact our Money Matters service on **03448736291** and ask to speak to **Michelle Llewellyn** or **Sue Shirvington**

## Customer Voice

Help us improve by sharing your feedback.

Get your voice heard and influence your services by joining our digital email group by emailing [customervoice@impacthousing.org.uk](mailto:customervoice@impacthousing.org.uk) or ask about coming along to your local group to have your say. **South Lakes and North Lancs Tenants and Residents group.**