

Scheme Walkabouts 2020



Jane Leonard
Neighbourhood Officer

"As your Neighbourhood Officer, I will be your point of contact with Impact in relation to your tenancy and neighbourhood. See overleaf for colour key showing visits to your scheme"

You can contact Jane by calling customer services on:
Phone Number: 03448736290 Text: 07946336336
Email: enquiry@impacthousing.org.uk

JANUARY						
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FEBRUARY						
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DECEMBER						
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When are my visits?

Cockermouth



Caldbeck, Fletcherstown, Wigton, Aspatria, Great Orton



Lister Court, Bellgarth Gardens, Hawick Street, Newtown Close, Stonegarth, York Street, Levens Drive,



Denton Holme



Holme Terrace, Johns Place, Levens Drive, Milbourne Street, Ullswater Road, Spencer Street



Cringleydyke, Lochniver Close, Beech Close, Whitberry Court, Mary Hannah Cottages



Your opinions count

IFS

Do you need good, affordable furniture and household goods, a reliable removal service or the opportunity to volunteer? Impact has Furniture stores throughout Cumbria. To get more details call Impact on 03448736290 or look on our website or FACEBOOK page.

Recommend a Friend & receive £50

If you know a friend or family member who is looking to rent a home then recommend them for one of Impact's vacant properties. If your friend moves into one of our vacant homes you will receive £50.

Money Matters

Remember our Money Matters is here to help. We can help you with budgeting, identifying and assisting with claims for benefits including universal credits which you may be entitled to but are not currently receiving, help you to set up a basic bank and also help you with debt issues.

Please contact our Money Matters service on **03448736291** and ask to speak to **Michelle Llewellyn** or **Sue Shirvington**

Customer Voice

Help us improve by sharing your feedback. Get your voice heard and influence your services by joining our digital email group by emailing customervoice@impachousing.org.uk or ask about coming along to your local groups to have your say which are **Allerdale & Copeland Tenant and Residents Group** or **Carlisle & Eden Customer Voice**