



Changes to jobcentre appointments (19 March 2020)

People receiving benefits do not have to attend jobcentre appointments for at least 3 months, starting from Thursday 19 March 2020. People will continue to receive their benefits as normal, but all requirements to attend the jobcentre in person are suspended.

People can still make applications for benefits online if they are eligible.

Jobcentres remain open, and will continue to support people who are not able to use phones and online, including homeless people.