



Part of Riverside

# SCHEME WALKABOUT DATES 2019



**Bill Rushforth**  
Neighbourhood Officer  
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**Want to report a repair?**  
Have a query on your rent account? Call Impact's main number 03448736290



January						
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## When are my 2019 visits due? All visits from 9am to early afternoon

Pinfold Street, Guard Street, 1-3 Market Place, 1-3 Curwen Street, 23 a-c Curwen Street, 27 a-f Curwen Street, Ladies Walk & Coopers Walk. Workington

North Watt Street, Gordon & South Watt Street, Station Road, Belle Isle Street, Charters Close, Devonshire Street and Harrington Rd. Workington

Maryport—Robert Rattrie House, John St & High St. Senhouse Court, 26&28 Eaglesfield Street

Whitehaven. Pipers Court, Michael Street. Catherine & Howgill St, Queen St. Nursery Place.

Dearham and Maryport. Lonsdale View, Ellenborough Place and Gilmour St.

Egremont, Calderbridge, Eskdale & Bootle. Whitegate Court, School House, St Bridgets Court & Abbey Garth. New Close, Victory Gardens

Cleator Moor and Frizington—Aldby St. Wyndham St.

Jubilee Cottages, Eadie St & Burnside Harrington, Glebe Land and Midtown Close Distington

**Money Matters is here to help.** We can help with budgeting, identifying and assisting with claims for benefits which you may be entitled to but aren't currently receiving, help you to set up a basic bank account and also help you with debt issues. Please contact our **Money Matters** service on **03448736290** and speak to **Michelle Llewellyn** or **Sue Shirvinton**

**Impact Furniture Services.** Do you need good, affordable furniture and household goods? Or a good price for removals? Impact has Furniture stores across Cumbria. To get more details ask your coordinator, call Impact on **03448736290** or look on our website or FACEBOOK page.

Hello there, I am **Bill Rushforth** the **Neighbourhood Officer** for your area. During 2019 I will be out and about at your scheme and neighbourhood on the dates shown in the calendar. I will be looking to pick up any issues around grounds maintenance. fly tipping and anti social behaviour. So please look out for me and if you would like me to call and see you, please contact me and I will arrange a definite appointment to call and see you. Also between walkabouts, if you have any issues concerning anti social behaviour or your neighbourhood please get in touch

**Tenancy Visits.** During 2019, Impact will be starting housing visits to all tenanted properties. During the visits we will be looking to make sure that the people we have on our system are the people who are living in the property. So during the visit we will be asking for ID to confirm the identity of tenants and also asking if there are any issues about your home or the place you live. So over the next 2 years we will be contacting you to arrange an appointment to do the home visit and look forwards to seeing you.

### Access for Gas Servicing, periodic electrical checks and asbestos surveys.

If you live in a property where there is gas central heating then there is a legal requirement that our gas contractor gets in at least once every 12 months to carry out a safety inspection. This makes sure the installation is safe and there is no risk to you and your family. This is important and so when you are contacted, please allow access for this important service. Also we carry out regular checks to make sure the electrics in your home are safe and as well we need access at times to inspect for any asbestos in your property. Again, please make sure you allow access as all these works are important for your safety. Thanks

**GET INVOLVED—IMPACT NEEDS YOU!!** Impact has 4 local tenants and residents groups in Allerdale and Copeland, Carlisle and East Cumbria, Salterbeck and South Cumbria and Lancaster. The groups meet every 4 to 6 weeks and look at local issues as well as being involved in the way Impact delivers its services, how Impact performs and also having a chance to influence Impacts policies and procedures. The groups would welcome new members and so if you are interested in finding out more, please contact Bill or Stephen Wilson Neighbourhood Manager on 07834320188 or [stephenw@impacthousing.org.uk](mailto:stephenw@impacthousing.org.uk)