

USEFUL CONTACTS

Impact Housing – Income Management

☎ 03448 736290 (option 3)

✉ payments@impachousing.org.uk

Contact us for:

- Rent payments
- Problems with rent payments
- Payment agreements
- Setting up direct debits
- Housing Benefit issues

Impact Housing – Money Matters

☎ 07585 968466 or 07739325265

✉ sues@impachousing.org.uk

✉ michelle@impachousing.org.uk

Contact us for:

- Help with debt and money problems
- Help with benefits
- Advice on Welfare Reform
- Help with bank accounts and savings
- Energy efficiency advice
- Home contents insurance
- Credit Union details

Useful Phone Numbers:

CAB Debt Helpline

☎ 0344 333 3445

Shelter

☎ 0344 515 1945

National Debtline

☎ 0808 808 4000

Pensions Service Cumbria

☎ 01228 605101

Cumbria Law Centre

☎ 01228 515129

Heat Helpline

☎ 0800 33 66 99

Illegal Money Lending Team

☎ 0300 555 2222

Useful Websites:

www.moneyadvice.org.uk

www.direct.gov.uk

www.adviceguide.org.uk

www.moneysavingexpert.com

www.turn2us.org.uk

www.cumbriaadvicenetwork.org.uk

www.cccs.org.uk

www.nationaldebtline.co.uk

www.enerysavingstrust.org.uk

www.reportaloanshark@stoploansharks.gov.uk

www.findyourcreditunion.co.uk

www.moneyaande.co.uk