

Are you paying your Under-occupancy shortfall?

If you are in receipt of Housing Benefit, of working age and are under-occupying your home then from **1st April 2013**, there will have been a shortfall in your Housing Benefit payments.

You will have been advised of the amount you need to pay but if you're not sure please call us on the number at the bottom of the page.

It is extremely important that the shortfall in your rent is paid. If you have not been paying, or have not paid the full amount, please contact us as a matter of urgency.

If you are struggling to make the weekly payments, then our Money Matters service may be able to assist you.



We can help you with budgeting, identifying and assisting with claims for benefits which you may be entitled to but are not currently receiving, help you to set up a basic bank account and also help you with debt issues.

Please contact us on **01228 633632** or text **moneyhelp** to **07585968466**.



If you are interested in moving to a smaller property to avoid paying any under-occupancy shortfall, then we may also be able to help you with this. Please phone our Housing Options Team on **03448 736290 (Option 2)**.

We can also advise you about other options including taking in a lodger, finding employment or increasing your hours of work. We may also be able to help you reduce your costs by completing an energy efficiency check. Please contact your Neighbourhood Co-ordinator for more details.

Stephen Wilson	01946 833928
Bill Rushforth	01946 833930
Teresa Little	01946 833925
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Income Management Team

03448 736290 (Option 3)